



Operated by Bike Share Pittsburgh 
POGOH.com

About Bike Share Pittsburgh

Bike Share Pittsburgh is a nonprofit organization that operates Pittsburgh's station-based electric bike share program, POGOH. POGOH pedal and e-assist bikes are available 24/7 at stations across Pittsburgh. Our



organization is made up of multiple departments dedicated to providing the best mobility option for Pittsburgh. Bike Share Pittsburgh is driven by our mission to provide a joyful, sustainable, and affordable mobility service for all residents and visitors.

Bike Share Pittsburgh Experience

Bike Share Pittsburgh has a shared open office space located near the Doughboy statue on Penn Avenue in the Strip District. We have a mix of folks working remotely, in-person, or hybrid schedules depending on job requirements. Our staff is small, so each role at Bike Share Pittsburgh requires focus, hard work, and (most importantly!) teamwork to provide our customers with a joyful experience riding bikes. We all take pride in POGOH. In our downtime, we ride bikes and spend time supporting others in our community.

Bike Mechanic

Bike Share Pittsburgh seeks an experienced Bike Mechanic to help repair our fleet of POGOH pedal and e-assist bikes! Bike Mechanics work to ensure POGOH bicycles are safe, clean, and functional for our customers. This includes basic safety checks, complete bike overhauls, wheel building, electrical repairs, and more.

Folks who enjoy this role are commonly detail-oriented and intrigued by problem solving mechanical systems independently and as a part of the team.

A bike mechanic at POGOH must have a positive attitude, mechanical aptitude, and work well on a team. On-the-job training in bike share specific components and systems will be provided.



Operated by Bike Share Pittsburgh 
POGOH.com

Bike Share Pittsburgh embraces diversity and equal opportunity. We are committed to building a team that represents a variety of backgrounds, perspectives, and skills.

Equal Opportunity Employer M/F/V/D.

Women and minorities are encouraged to apply!

Responsibilities

- Perform bike safety checks
- Diagnose mechanical issues
- Repair bikes in accordance with Pittsburgh Bike Share specifications
- Perform preventative maintenance and cleaning
- Communicate effectively with other teams
- Maintain accurate and detailed service records
- Adhere to all Pittsburgh Bike Share protocols and procedures
- Maintain a safe, clean and positive work environment
- Assemble or disassemble bike equipment as needed
- Foster a positive, welcoming, and inclusive work environment
- Other tasks as assigned

Qualifications

- An understanding of bicycle mechanics
- Ability to understand and learn technical aspects of the software and the hardware capabilities and needs of a bike share system
- A positive attitude
- Ability to work efficiently both independently and as part of a team
- Strong analytical and problem solving skills
- Organized and self-motivated
- Ability to lift up to 80lbs repeatedly
- General understanding of computers, smartphones, and technology
- Adaptability - Adapts to changes in the work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events.
- Great organizational skills
- Commitment to organizational efforts to foster respect, dignity, fairness, caring, equality, and self-esteem for all individuals



Operated by Bike Share Pittsburgh 
POGOH.com

- Ability to follow instructions, respond to management's direction and solicit feedback to improve performance.
- A love of bicycles and people!

Physical Requirements

- Frequently bend, stoop, and twist throughout the day
- Requires the ability to regularly lift objects up to 80+ lbs
- Requires the ability to work while standing for prolonged periods of time.
- Ability to maintain regular, punctual attendance in accordance with company and department policy.

Compensation and Benefits

- Starting at \$15.00/hr
- 85% covered medical, vision and dental insurance options for yourself and your dependents
- Free life insurance
- 401k with up to 3% employer match
- 3 weeks of PTO + 11 company holidays per year
- Free, unlimited bike share membership
- Dog-friendly office
- Weekly staff building event
- Quarterly staff outing
- Wholesale bicycle parts
- Professional development opportunities
- Flexible scheduling
- Paid Breaks